

**PLEASE COMPLETE  
THIS SURVEY  
AND RETURN  
WITH YOUR PAYMENT**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone # \_\_\_\_\_

Account # \_\_\_\_\_

**EMAIL ADDRESS:**

**ONLINE BILL PAY AND  
ONLINE BILL PRESENTMENT**

In effort to improve customer service, decrease paper invoice generation and decrease postage cost, we would like to gauge the interest in receiving and paying your water bill electronically. This service will also allow to view your account history on line.

\_\_\_\_\_ Yes, I would be interested.

\_\_\_\_\_ No, I am not interested.

Cut here

Cut here

**Infrastructure Upgrades**

- ♦ Annual well cleaning and performance testing of pumping equipment.
- ♦ Annual Water Main Flushing Program.
- ♦ System improvements have been focused on the streets that the Town has scheduled for reconstruction. We have attempted to coordinate the necessary upgrades prior to this paving. The funds requested will allow us to add/replace necessary piping to those streets. This past year we upgraded and added piping to Bumps River Road, Route 132, Short Beach, Sylvan Lane & Woodland Ave. A total of eight thousand two hundred fifty feet of new mains were added, replacing five thousand seven hundred twenty feet of undersized piping.



**BOARD OF WATER COMMISSIONERS**

**SCOTT E. CROSBY, CHAIRMAN**

**PETER HANSEN**

**KEVIN MEDEIROS**

**COMMUNITY AWARENESS TIP**

Since the tragic events of September 11th, 2001 there clearly is a need to heighten security measures for water supplies and water system infrastructure. Residents are the eyes and ears of the community and we encourage you to call your local police with concerns about suspicious activities, illegal dumping, unauthorized use of fire hydrants, or other reportable offenses.

**Board of Water Commissioners  
Monthly Meetings:**

You are invited to participate in our public forum and voice your concerns about your drinking water. We meet the first Wednesday of every month at 7:00 PM at the Centerville Fire Station, Route 28, Centerville, MA.

Meetings are subject to change. Changes will be posted at Town Hall, Centerville Fire Station, the Water Department Office and our website.



**NEWSLETTER  
Summer 2010**



*On June 4th, 2010 the Centerville-Osterville-Marstons Mills Water Department received an Award for Outstanding Performance and Achievement in the Commonwealth from the Department of Environmental Protection Drinking Water Program.*

**CENTERVILLE-OSTERVILLE-MARSTONS  
MILLS WATER DEPARTMENT**

**1138 MAIN STREET**

**P.O. BOX 369**

**OSTERVILLE, MA 02655**

**PWS #4020002**

**PHONE: 508-428-6691**

**FAX : 508-428-3508**

**OFFICE HOURS MONDAY – FRIDAY**

**8:00 A.M. – 4:30 P.M.**

**Website: [www.commwater.com](http://www.commwater.com)**

**CRAIG A. CROCKER  
SUPERINTENDENT**



## New Water Tank

The lowest responsible bid (\$3.085 M) for the Old Stage Road tank replacement project was from Landmark Construction. The funding plan involves a 2% interest rate loan from the State and we qualified for ARRA stimulus funds which will provide 20% principle forgiveness. (Saving an estimated \$663,000) The project will be completed in December 2010. (Weather permitting).

## Voluntary Water Conservation Program

- 💧 Please avoid all outside water use between the hours of 9:00AM and 6:00PM.
- 💧 Residents living in homes on the odd numbered sides of streets are asked to water lawns and gardens on odd numbered days only.
- 💧 Residents residing on even numbered sides of streets are requested to water lawns and gardens on even numbered days.
- 💧 Water only when necessary. Please be aware of the advance weather forecast.
- 💧 If wind and rain is in the forecast make adjustments to your watering schedule to minimize water consumption.
- 💧 Maintain your lawn at a height of at least two (2) inches. This practice will protect roots and retain soil moisture.
- 💧 Install rain shutoff devices on automatic irrigation systems.
- 💧 Water Conservation kits available at no charge upon request. Use water wisely!

**Your cooperation and participation will help us meet our increasing summer pumping demands! ! !**

## Residents Can Help Protect Our Sources By:

- Practicing good septic system maintenance.
- Supporting water supply protection initiatives at the next Town/District Meetings.
- Taking hazardous household chemicals to hazardous materials collection days.
- Limiting pesticide and fertilizer use, etc.

### Proper Disposal of Prescription Drugs

Do not flush prescription drugs down the toilet or drain unless the label or accompanying patient information specifically instructs you to do so. For information on drugs that should be flushed visit the FDA's website.

To dispose of prescription drugs not labeled to be flushed, you may be able to take advantage of community drug take back programs or other programs, such as household hazardous waste collection events, that collect drugs at a central location for proper disposal. Call your town's government's household trash and recycling service and ask if a drug take-back program is available.

If a drug take-back or collection program is not available:

1. Take your prescription drugs out of their original containers.
2. Mix drugs with an undesirable substance, such as cat litter or used coffee grounds.
3. Put the mixture into a disposable container with a lid, such as an empty margarine tub, or into a sealable bag.
4. Conceal or remove any personal information, including rx number, on the empty containers by covering with black marker or duct tape, or by scratching off.
5. Place the sealed container with the mixture, and the empty drug containers, in the trash.

## PAY MORE FOR LESS?

Water withdrawals in Massachusetts are regulated by the Massachusetts Department of Environmental Protection (DEP). On Cape Cod, DEP is proposing to incorporate strict conservation conditions during the renewal process for Water Management Permits. These conditions will regulate the amount of water that you can use on a daily basis and will lead to higher increases in your water bill. DEP is mandating water use restrictions which will be required from May-September each year regardless of pond levels or rainfall. If these conditions are incorporated into the Water Management Permits, **you will only be allowed to water outdoors two days a week**-this includes, watering your landscaping and lawn, washing your cars, boats and windows.

There is no scientific data justifying the implementation of this program. The DEP hired the United States Geological Survey (USGS) to develop a groundwater model which showed that public water purveyors cape-wide withdraw approximately 5% of the water stored underground. The USGS science proves there is no need for such strict measures on Cape Cod. Public water suppliers have fixed costs that are met through water revenues. If water usage decreases, which is the goal of this proposed plan, water rates will have to increase to meet those fixed costs. If you don't want to pay more for less, act now and say **NO** to DEP's one-size-fits-all approach for water permitting. Don't allow them to arbitrarily restrict your water use, but rather manage our aquifers based on sound science. For more information on this subject please go to [www.bcwua.org](http://www.bcwua.org) or call Superintendent Craig Crocker. Contact your local legislators and tell them to say **NO** to DEP's approach on telling you how much water you may use in any one day.

State Representative Jeff Perry @ (617) 722-2800x8743  
State Representative Demetrius Atsalis @ (617) 722-2080  
State Representative Matthew Patrick @ (617) 722-2090

**USE WATER WISELY!**